

You are protected by our...

100% Iron Clad Guarantee

Guarantee #1 “No Regrets Guarantee!”

Here's how the “No Regrets Guarantee” works: if at any time during the first 30 days after installation you decide you don't like your new flooring for whatever reason, just let me know. I'll replace the materials free of charge. (With an outrageously good guarantee like this, I can't include the cost of installation, so you'll have to cover that.) I offer this amazing guarantee because you're going to have your new floor for a long, long time, and I don't want you to have to live with a choice you'll regret. I want you to be head-over-heels thrilled with your selection. So if you are unhappy with the flooring, I'll replace it one time free of charge with another style of equal or lesser value. (If the new flooring you select costs more, you simply pay the difference.) If you walked into any other flooring store and asked them for a guarantee like this, they will probably laugh and tell you “no way!” So how can I offer such a powerful guarantee? I couldn't unless I was absolutely confident in the quality of my products and service. I am confident, and you will be, too...I guarantee it!

Guarantee #2 Lifetime Installation Warranty

Buying flooring is not like buying any other piece of interior décor, such as a sofa or a lamp. Why? Because unlike other products, flooring is installed or “manufactured” in your home. This makes the installation critical. I offer a lifetime installation warranty at **Factory Flooring and Design**. You NEVER have to worry about something going wrong with the installation. If it does, I'll fix it FREE! And I'll do it quickly. {Our Lifetime Installation Warranty is transferrable. In the event that you sell your home the new home owners must come in to transfer the warranty into their name. P.S. We have found in the past, it has helped to sell the house, because who better to trust than someone that is offering a transferrable lifetime warranty at no extra cost.}{This warranty also includes an annual inspection.}

Guarantee #3 Installer Professionalism Guarantee

Factory Flooring and Design installers are neat, clean, well-groomed, well-spoken and professional. They are trained and certified. They are guests in your home, and they conduct themselves as such. They respect your home by using wall and corner guards, shoe covers and drop cloths. You'll receive the highest-quality installation in the business. And after they're finished, they will leave your home as neat and clean as when they arrived!

Factory Flooring and Design

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